

City of Thornton Water Assistance Guidelines

The Thornton Water Assistance Program is intended to provide short-term assistance to water utility Customers meeting qualifying criteria. The Program is June 1, 2011 through May 31, 2012.

Following are the requirements

1. You are a City of Thornton water customer
2. You are a .S. Citizen; legal permanent resident; or otherwise lawfully present in the U.S. pursuant to Federal Law; and can produce a valid form of identification
3. Your household income is 185%of federal poverty or less based on the Low Income Energy Assistance Program (LEAP) guidelines:

<u>Household Size</u>	<u>Gross Monthly Income</u>
1	\$1,670
2	\$2,246
3	\$2,823
4	\$3,400
5	\$3,976
6	\$4,553
7	\$5,129
8	\$5,706
Each additional person	\$577

Each household must complete an application and provide proof of household income or proof of current eligibility for any public assistance program with income qualification criteria equal to or more restrictive than 185%of federal poverty. Examples of such programs are Temporary Assistance for Needy Families (TANF), Food Stamps, Low Income Energy Assistance Program (LEAP), or Medicaid.

Assistance is first come, first serve, and subject to funding availability. Water Customers who have incurred a meter tampering fee are ineligible for this Program. Customers who provide false information, tamper with their meter, or have a landscape-related City Code violation during the Program period are ineligible. Customers receiving assistance under this Program are subject to all provisions of applicable City Ordinances including late fees and disconnection fees and policies.

Account holders approved for water assistance may choose a one-time Program period credit of up to \$225.00 to be applied to their current water bill or a monthly credit of \$18.75 during the Program period.

How to apply for assistance

- 1. Contact Utility Billing at 303-538-7370 and ask for a referral to the Water Assistance Program.**
- 2. When you receive the referral, you can apply in person Monday through Thursday between the hours of 11:00 a.m. and 3:00 p.m. at Community of Faith United, located inside the First Southern Baptist Church of Northglenn at 10620 Washington Street. Please use the East entrance located at the back of the church.**